

Hi-Tech

Reference Report

Reference Survey

How long have you used the EHR from [Vendor's Name]? _____ (months/years)

The following questions are rated 1-5, where 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent.

How would you rate the value of your EHR to your nursing home? 1 - 2 - 3 - 4 - 5 - N/A

Using the same 1-5 scale, how would you rate your satisfaction with the EHRs ability to:

1)Manage and report MDS information 1 - 2 - 3 - 4 - 5 - N/A

2)Maintain clinical information 1 - 2 - 3 - 4 - 5 - N/A

3)Order tests and review results 1 - 2 - 3 - 4 - 5 - N/A

4)Prescribe electronically 1 - 2 - 3 - 4 - 5 - N/A

5)Clinical decision support (e.g. drug warnings, preventative care reminders, etc.) 1 - 2 - 3 - 4 - 5 - N/A

6)Clinical/quality reporting (e.g. pay-for-performance, Bridges to Excellence, etc.) 1 - 2 - 3 - 4 - 5 - N/A

Again, using the same 1-5 scale, how would you rate the vendor on:

1)Implementation 1 - 2 - 3 - 4 - 5 - N/A

2)Training 1 - 2 - 3 - 4 - 5 - N/A

3)Support 1 - 2 - 3 - 4 - 5 - N/A

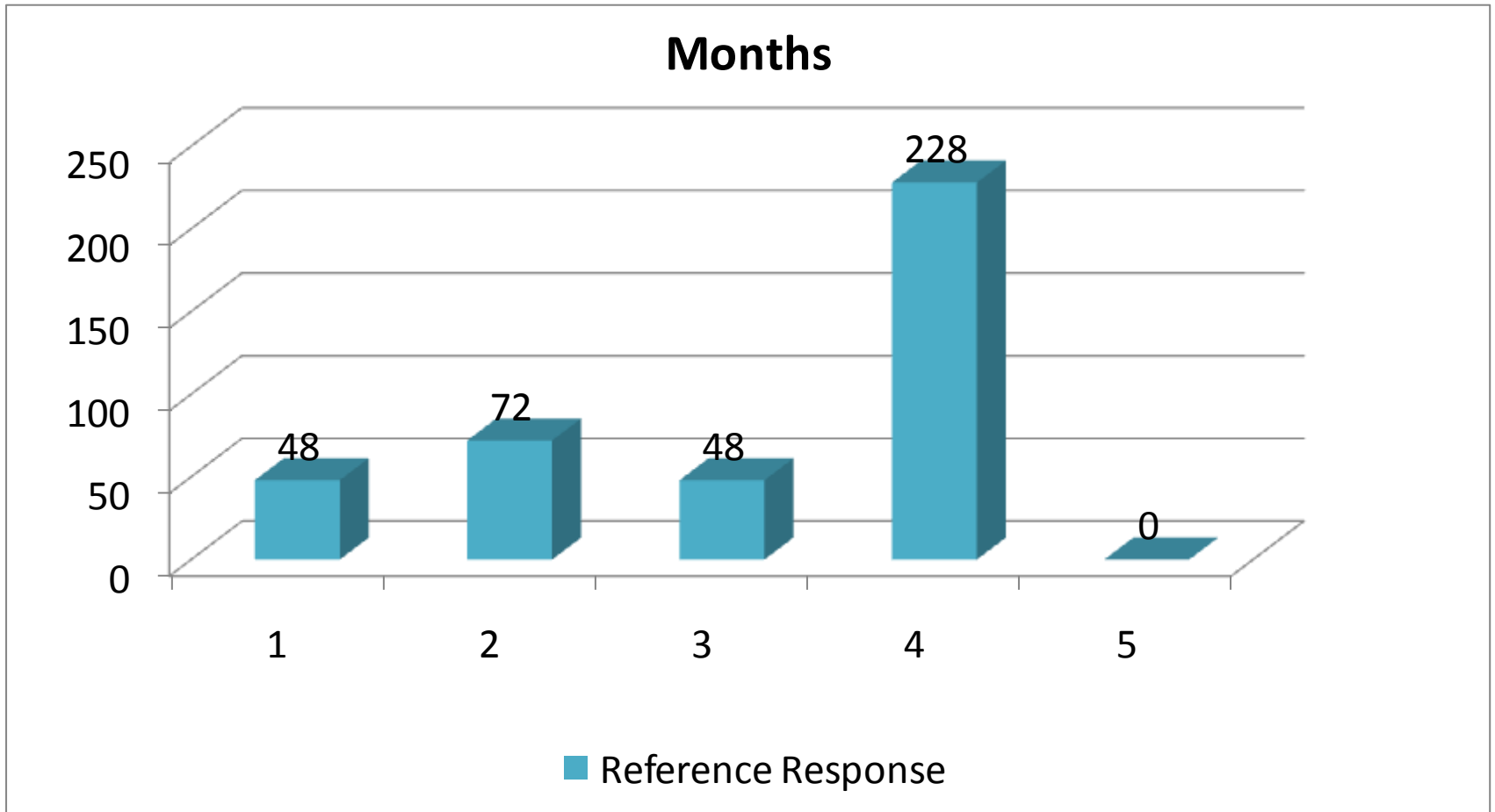
4)Service 1 - 2 - 3 - 4 - 5 - N/A

Would you purchase this system again? ☐ Yes ☐ No

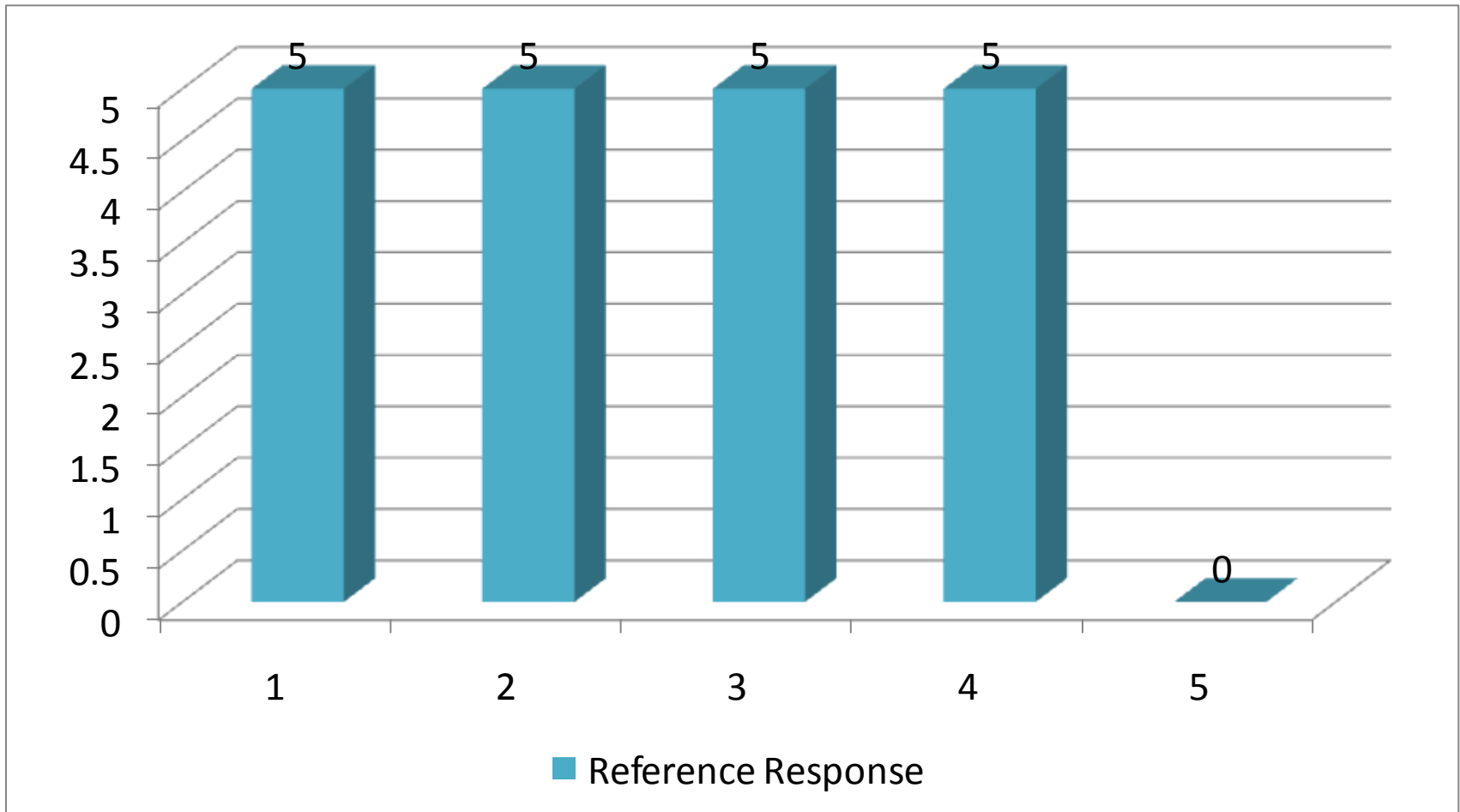
Would you purchase from the same vendor again? ☐ Yes ☐ No

Product Evaluation

How long have you used the EHR?



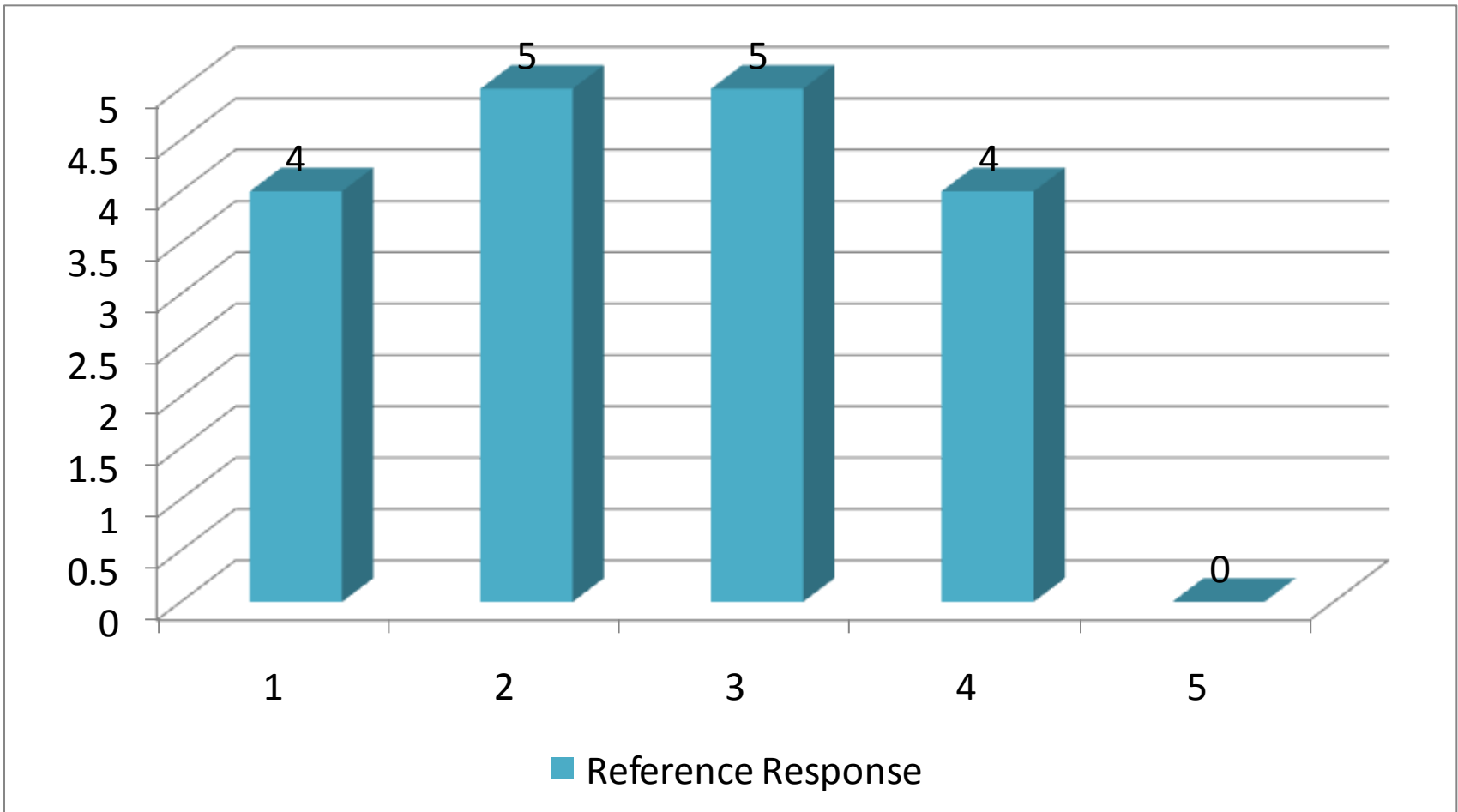
How would you rate the value of your EHR to your nursing home?



Questions are rated 1-5, where: 0=No Response 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent

All information obtained from references provided by vendor.

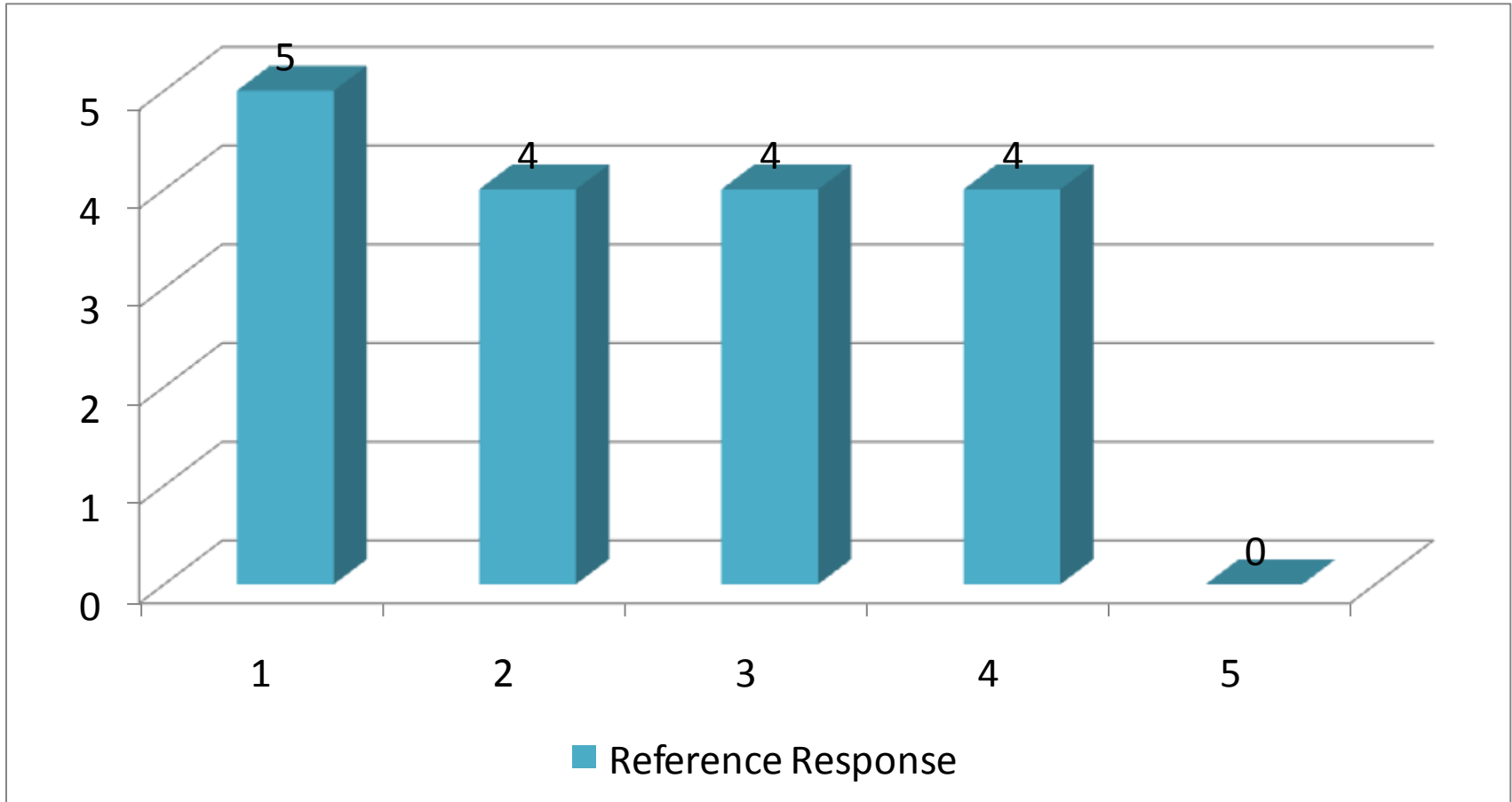
How would you rate your satisfaction with the EHRs ability to manage and report MDS information?



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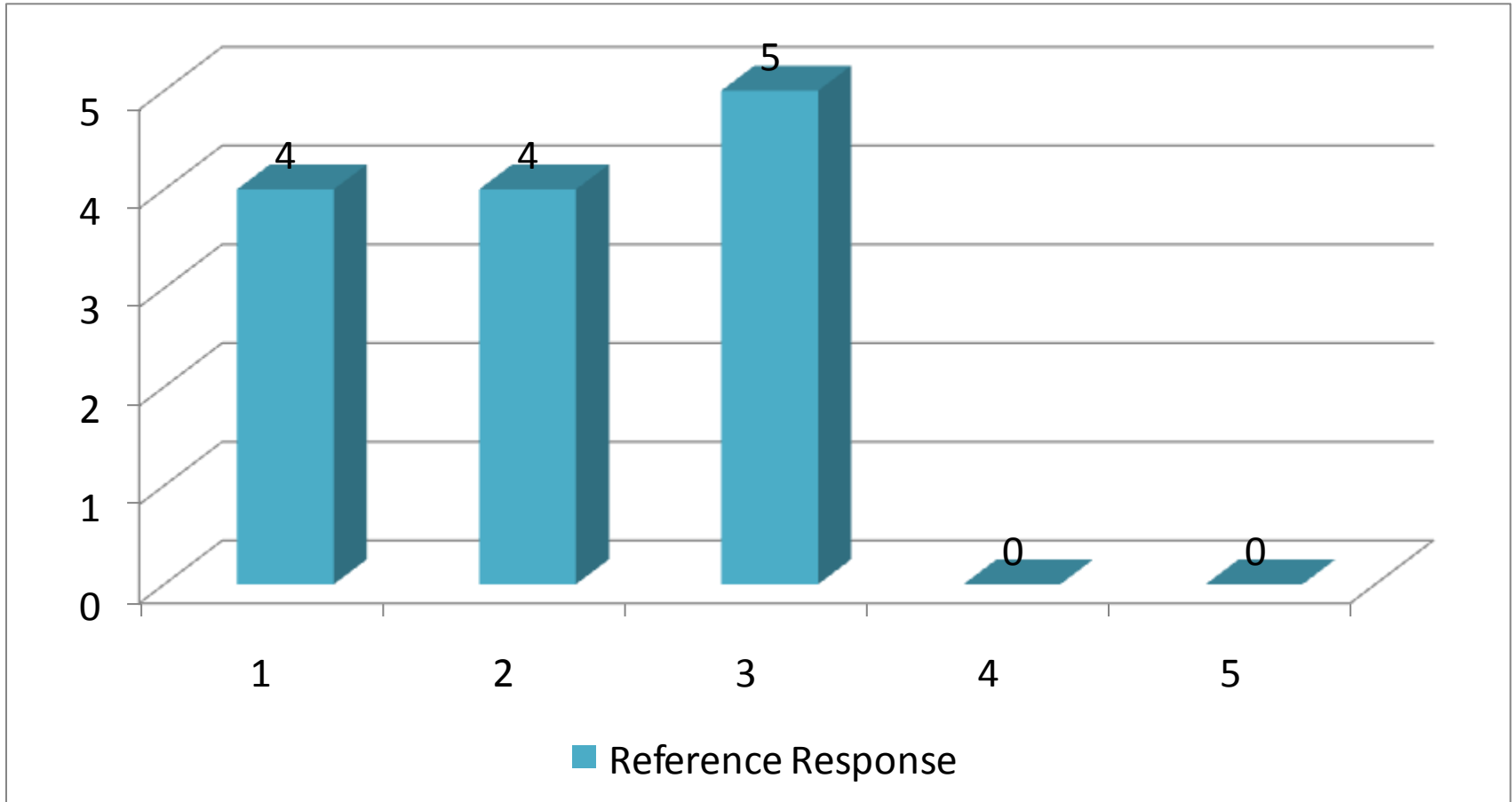
How would you rate your satisfaction with the EHRs ability to maintain clinical information?



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All information obtained from references provided by vendor.

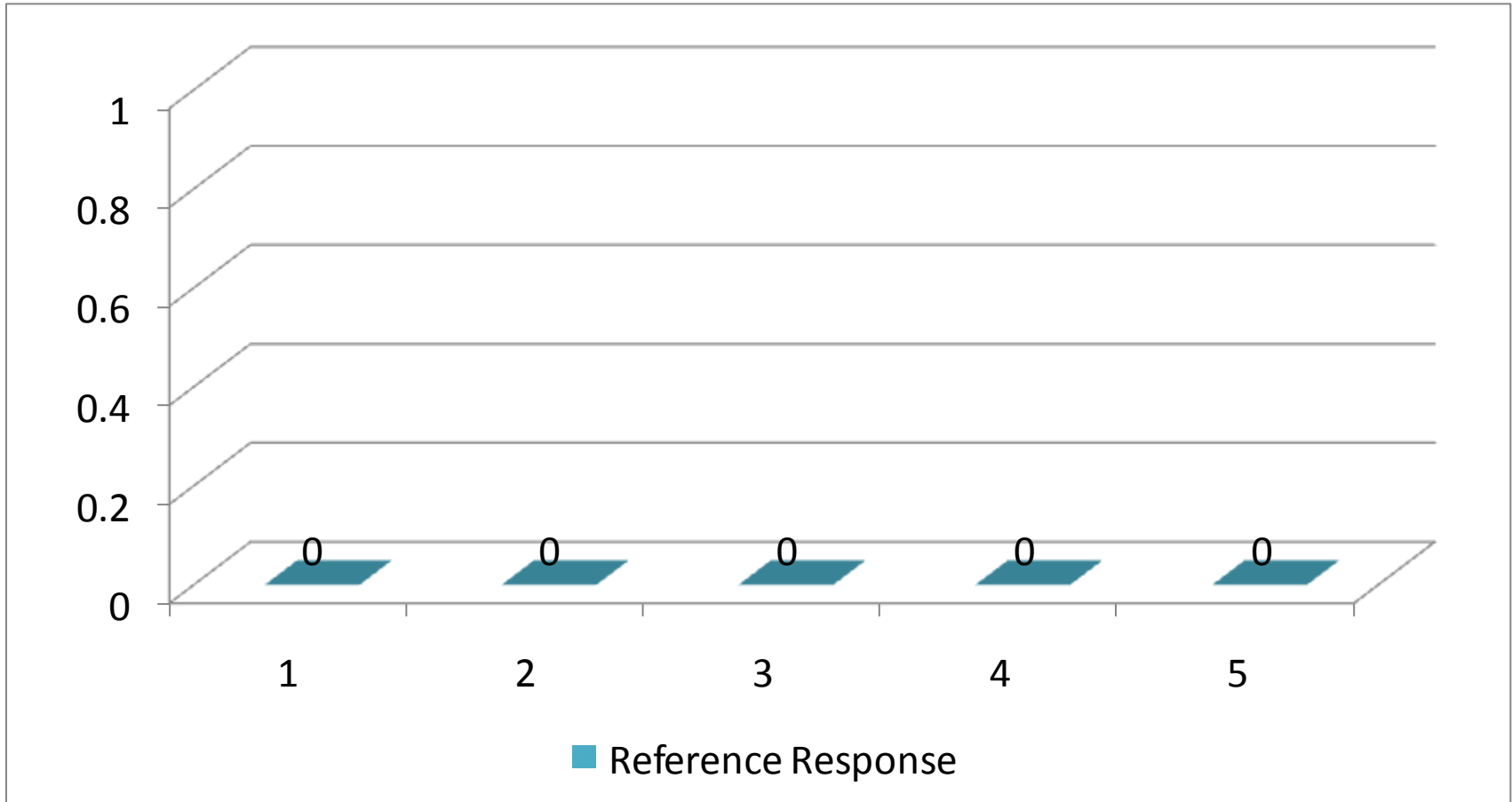
How would you rate your satisfaction with the EHRs ability to order tests and review results?



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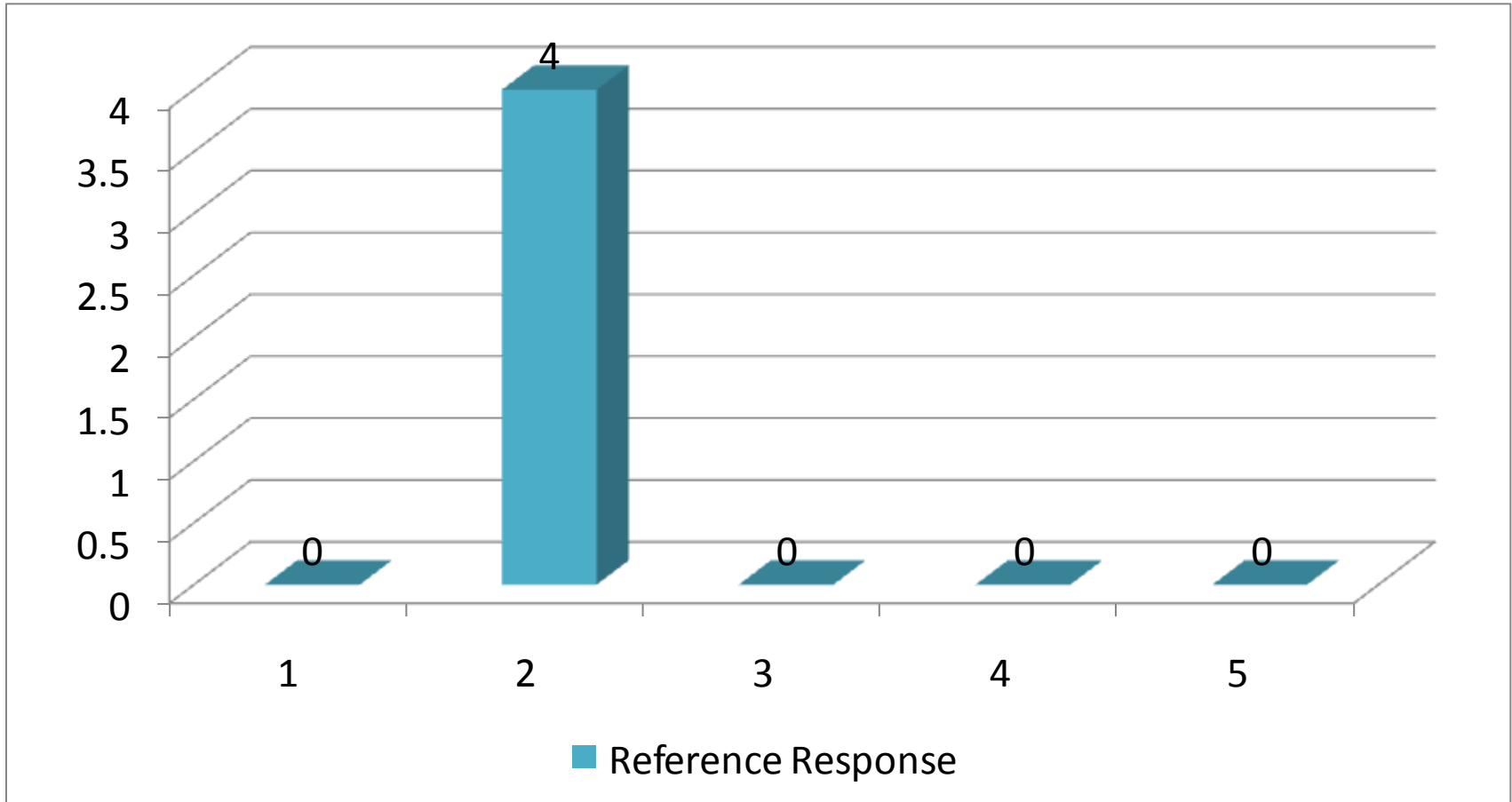
How would you rate your satisfaction with the EHRs ability to prescribe electronically?



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How would you rate your satisfaction with the EHRs ability regarding clinical decision support? (e.g., drug warnings, preventative care reminders)

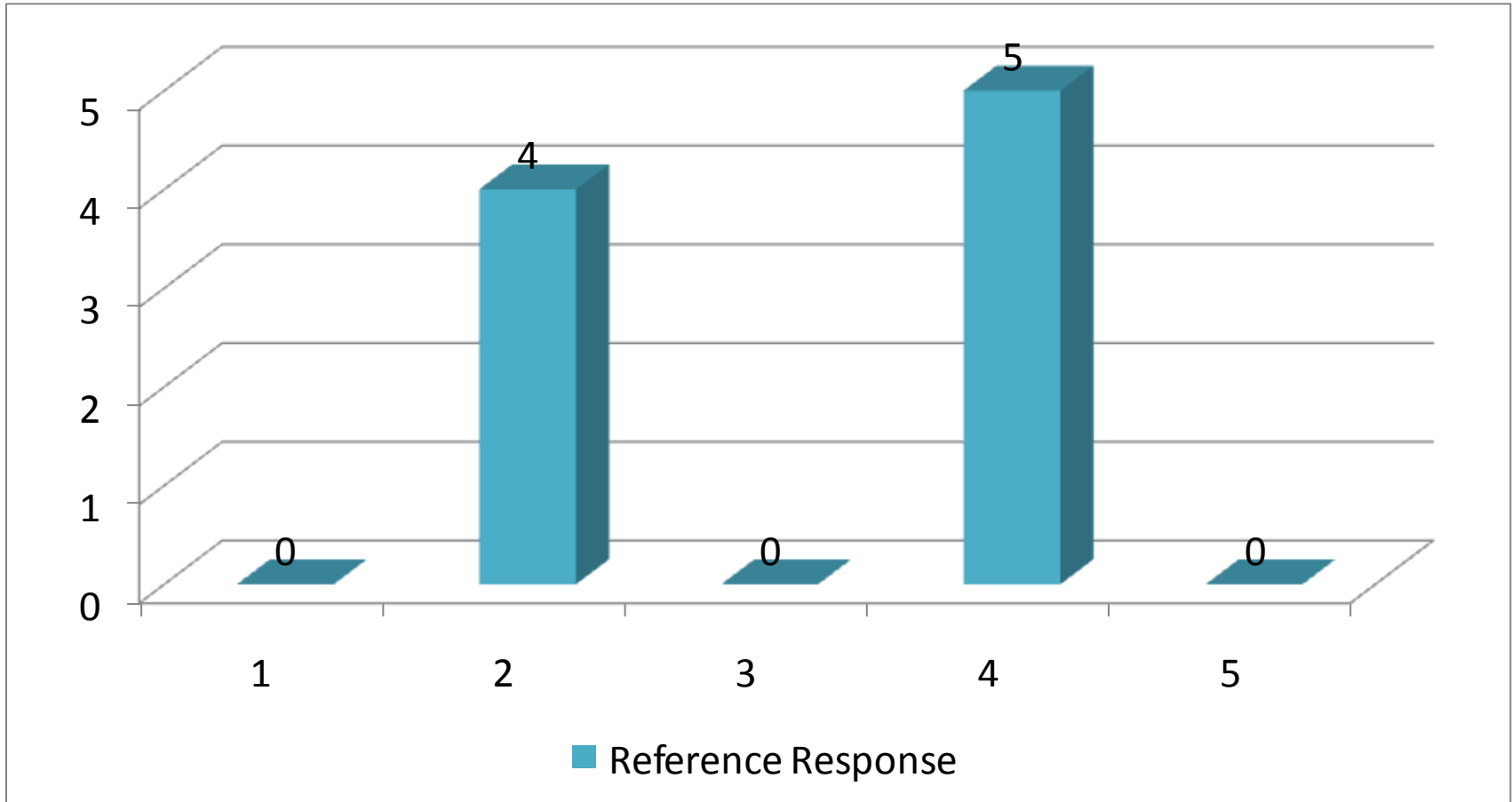


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How would you rate your satisfaction with the EHRs ability for clinical and quality reporting?

(e.g., physician analysis of patient population, P4P, Bridges to Excellence, etc.)

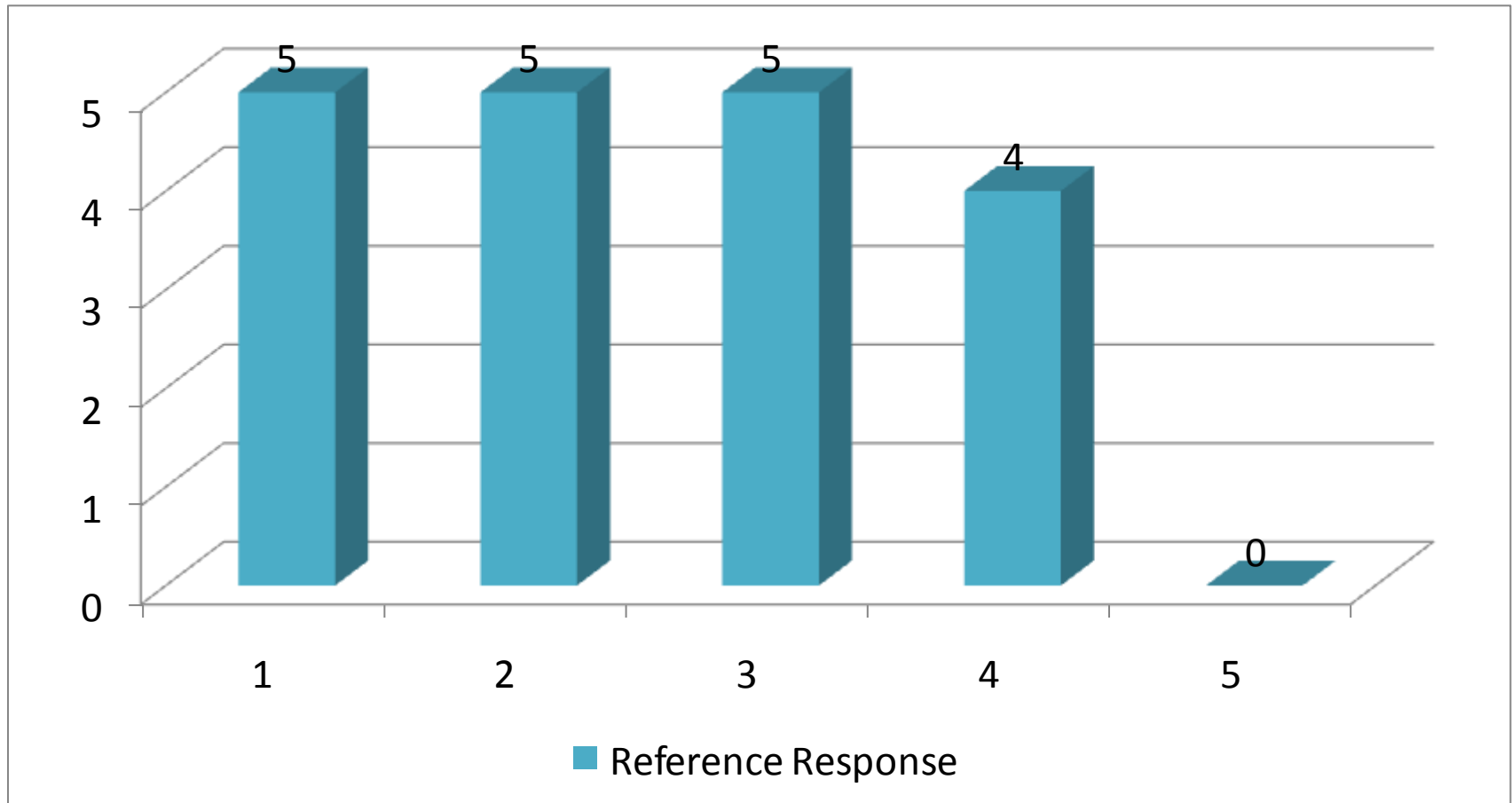


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Vendor Evaluation

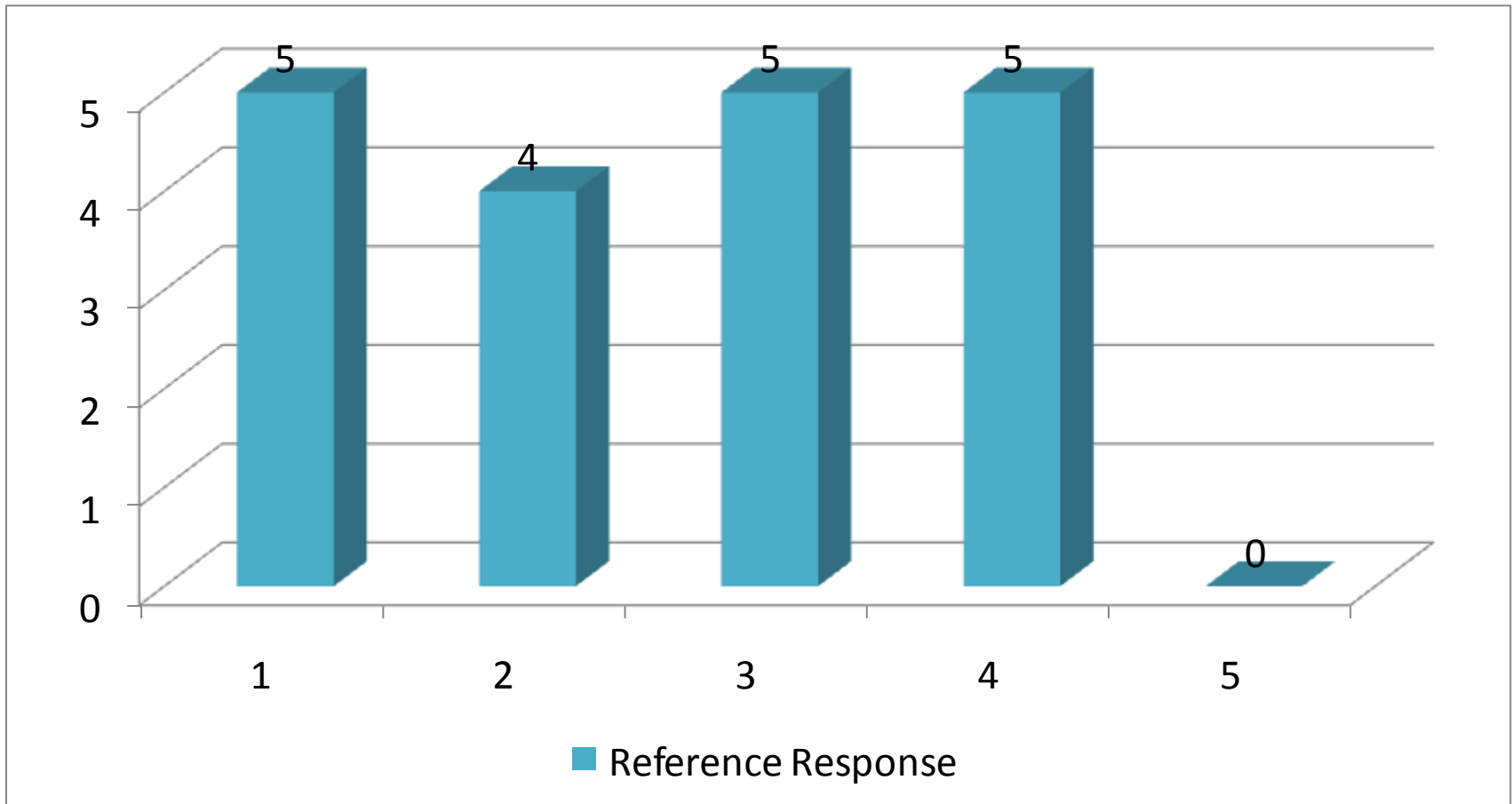
How would you rate the vendor on implementation?



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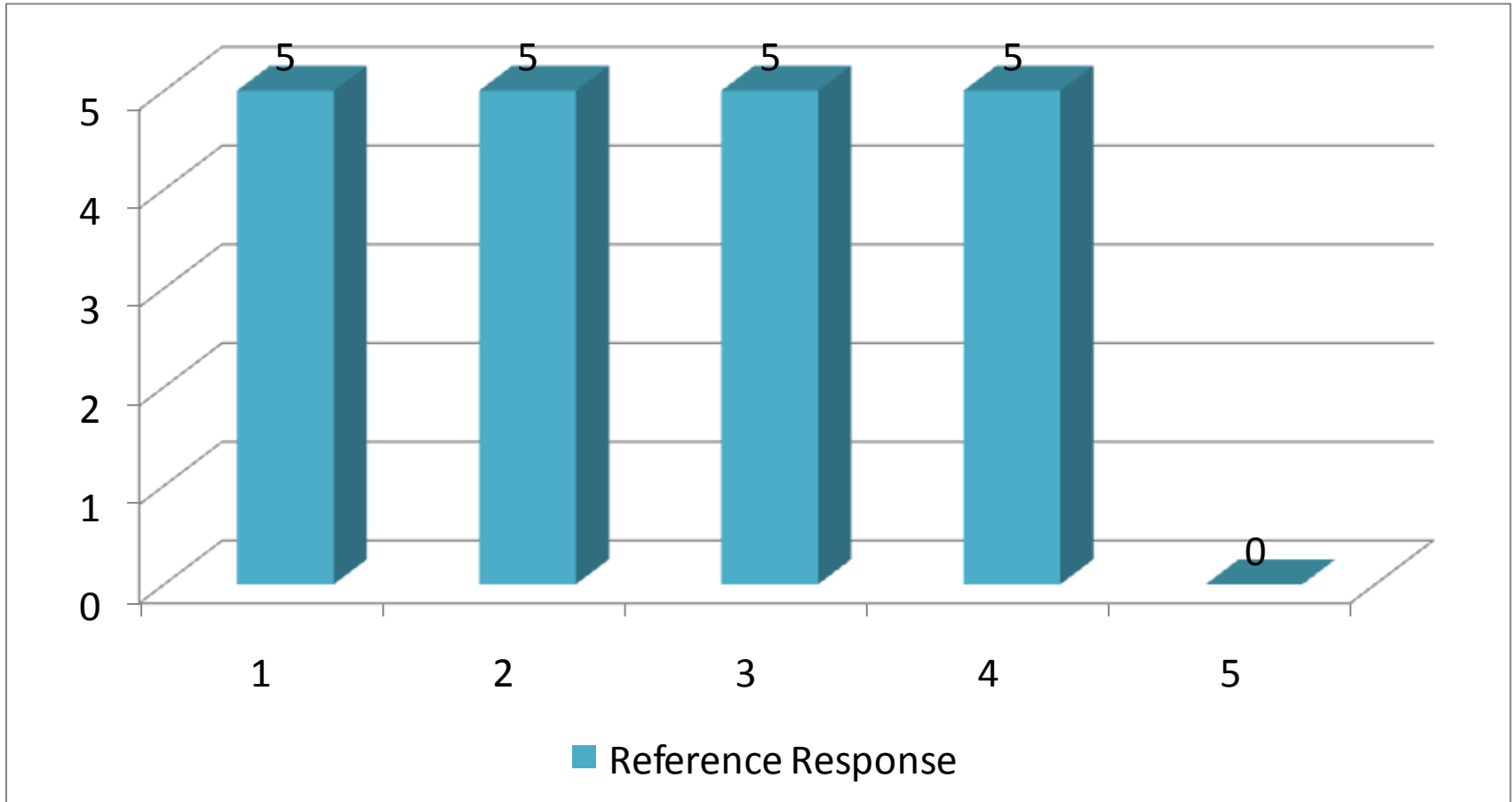
How would you rate the vendor on training?



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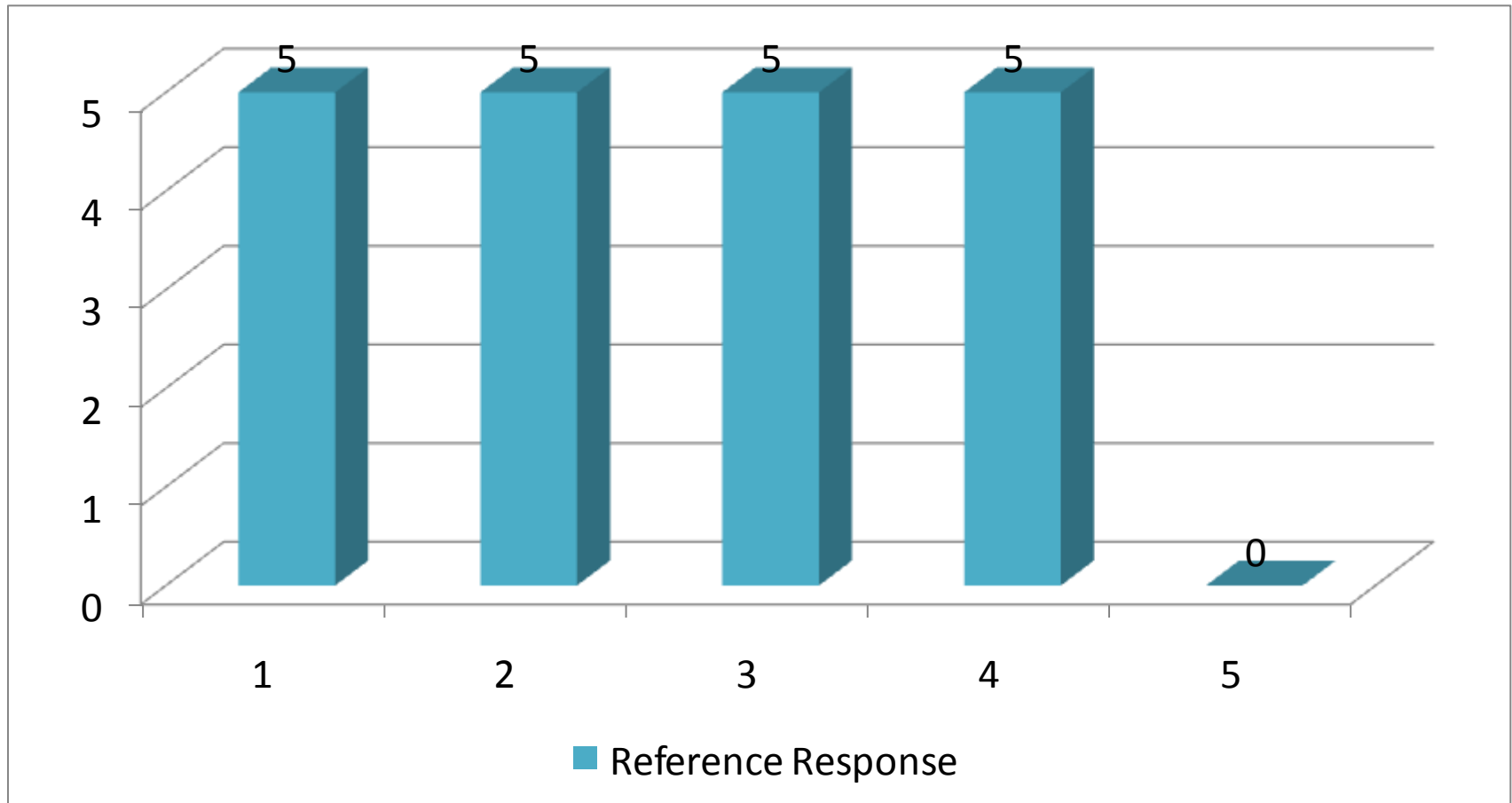
How would you rate the vendor on support?



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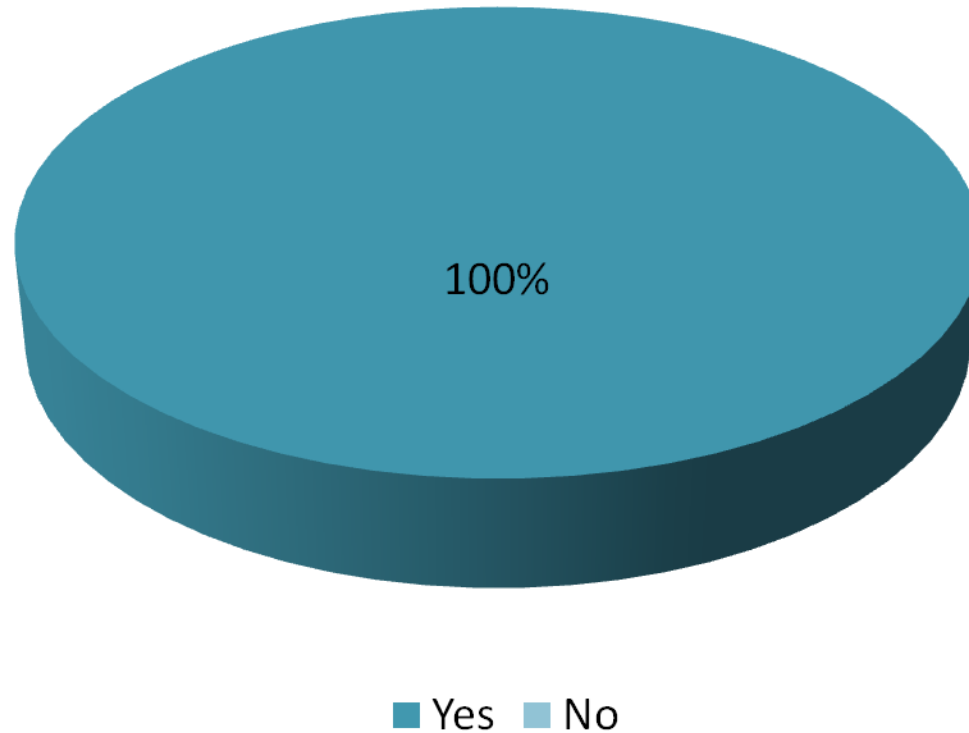
How would you rate the vendor on service?



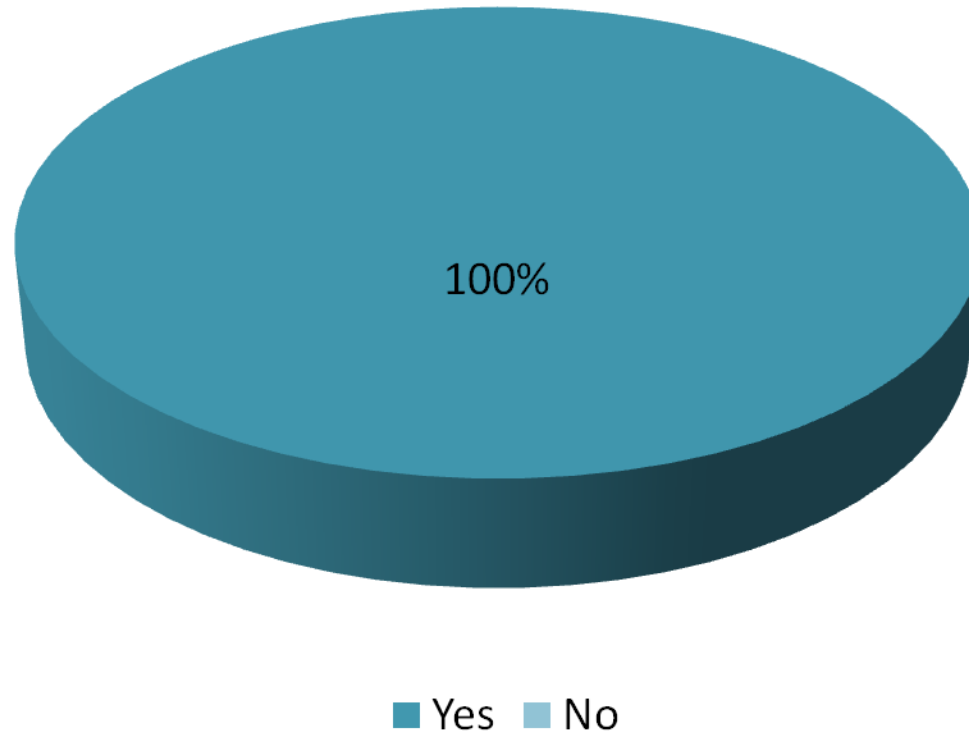
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All information obtained from references provided by vendor.

Would you purchase this system again?



Would you purchase from the same vendor again?



For more information visit:

http://mhcc.maryland.gov/electronichealth/nursing_home/nursinghomeehr.html

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